Press Release



Hamilton County Health Department

FOR IMMEDIATE RELEASE February 24, 2021

Health Department Announces Additional First Dose COVID-19 Vaccine Appointments; For Phases 1a1, 1a2, 1b & Adults 65+

HAMILTON COUNTY, TN – The Hamilton County Health Department has added a total of 4,360 new first dose Pfizer appointment opportunities to the schedule.

- February 26 & March 5 at Tennessee Riverpark
- March 2, 5 & 6 at CARTA Bus Barn

People in the eligible phases (1a1, 1a2, 1b and adults 65+) are encouraged to visit https://vaccine.hamiltontn.gov/ and make their appointment online. Those who do not have access to the internet can call the appointment call center for assistance:

- First dose appointments: 423-209-5398
- Second dose appointments: 423-209-5399

A Spanish vaccine webpage and Spanish appointment call center are available for residents who speak Spanish.

- Spanish appointment line: 423-209-5384
- Spanish vaccine webpage: http://health.hamiltontn.org/en-us/allservices/coronavirus(covid-19)/vaccine/vacunacióncontracovid19.aspx

All three call center lines are open Monday-Friday from 8AM-4PM. Due to high call volume, callers may experience a busy signal and need to hang up and call back.

General COVID-19 questions may be directed to the Health Department's hotline at 423-209-8383. Hours are Monday-Friday from 8AM-4PM and Saturday 10AM-3PM. Bilingual representatives are available.

Current Phases/Eligibility

The COVID-19 vaccine is currently available to Phases 1a1, 1a2, 1B and individuals 65+ according to the <u>Tennessee Department of Health's Vaccination Plan</u>.

Age Group Bracket:

- 65 years or older, must be a Hamilton County resident
- No specific medical conditions are required

Phase 1B includes:

- Childcare, pre-school, and kindergarten through twelfth grade teachers
- School staff
- School bus drivers
- Other first responders (including dispatch, administrative personnel and other emergency communications personnel not included in Phase 1a1)
- Airfield operations personnel employed by primary commercial and cargo service airports

Phase 1a2 includes:

Other Health Care Workers with Direct Patient Exposure

- Primary care providers and staff
- Outpatient specialty providers and staff working with acute patients
- Pharmacists and staff
- Patient transport
- Outpatient therapists
- Urgent visit center providers and staff
- Environmental services
- Oral health providers
- Behavioral health providers
- Outpatient laboratory staff working with COVID-19 specimens
- Funeral/mortuary workers with direct decedent contact

Phase 1a1 includes:

- Hospital/Free-Standing Emergency Department Staff with Direct Patient Exposure and/or Exposure to Potentially-Infectious Materials
- Home health care staff
- COVID-19 mass testing site staff
- Student health providers
- Staff & Residents of Long Term Care Facilities (Skilled Nursing Facilities, Assisted Living Centers, Homes for the Aged, DIDD Residential Centers, Group Homes)
- First Responders with Direct Public Exposure including Jailers
- Individuals >18yrs who cannot live independently due to serious chronic medical condition or intellectual or developmental disabilities

Important Information to Know Prior to Appointment

- Do not arrive more than 15 minutes prior to your scheduled appointment.
- Wear appropriate clothing to get a shot in upper arm
- Bring proof of Hamilton County residency (if applicable)
- Bring proof of Hamilton County employment (if applicable)
- Bring proof of age (if applicable)
- Bring COVID-19 Vaccine Encounter form (if possible; form available for download on registration page)
- Be prepared to wait 20 minutes after shot
- Be prepared for the entire process to take an hour or more

Vaccination Record Card

When patients receive their first dose with the Health Department, they will receive a Vaccination Record Card with the following important information.

- The vaccine manufacturer (either Moderna or Pfizer)
- The date the first dose of vaccine was given
- The date the second vaccine dose is due

It is important to keep the Vaccination Record Card because when making the appointment for the second dose of vaccine, it helps ensure the correct product is received and in the correct timeframe. The current recommendation is that second dose vaccinations be received either on or after the recommended date on the Vaccination Record Card, not before. This card is a reminder of the date, so you must make a second dose appointment when appointment slots become available.

Additional Resources

- Stay up-to-date on new vaccine appointment information. Follow the health department via their email newsletter and social media accounts, available at this link: http://health.hamiltontn.org/AllServices/Coronavirus(COVID-19)/ConnectWithUs.aspx.
- Transportation is available to the vaccination site. Call 423-209-8383 to schedule a ride.
- Visit the Health Department's new vaccine FAQ page, updated regularly: http://health.hamiltontn.org/en-us/allservices/coronavirus(covid-19)/frequentlyaskedquestions(faq).aspx

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